

Accessing NetTutor Virtual Tutorial Assistance

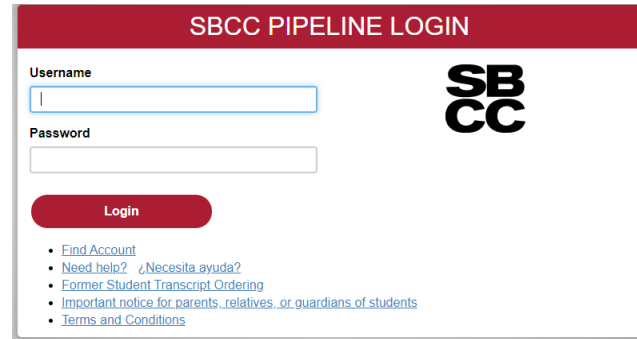


Steps 1 and 2

Step 1:

Sign into your SBCC Pipeline Account at the

[SBCC PIPELINE LOGIN](#)



SBCC PIPELINE LOGIN

Username

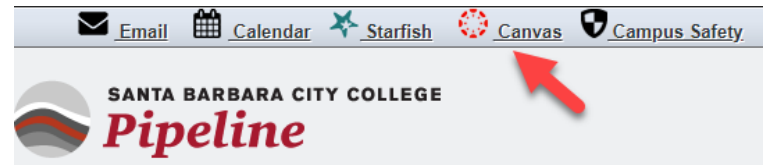
Password

Login

- [Find Account](#)
- [Need help? / Necesita ayuda?](#)
- [Former Student Transcript Ordering](#)
- [Important notice for parents, relatives, or guardians of students](#)
- [Terms and Conditions](#)

Step 2:

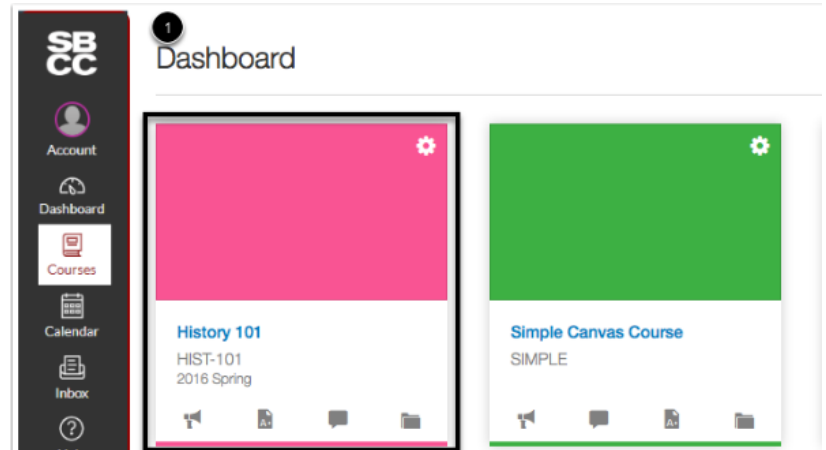
Select the Canvas icon in the navigation menu at the top of the page.



Step 3

Step 3:

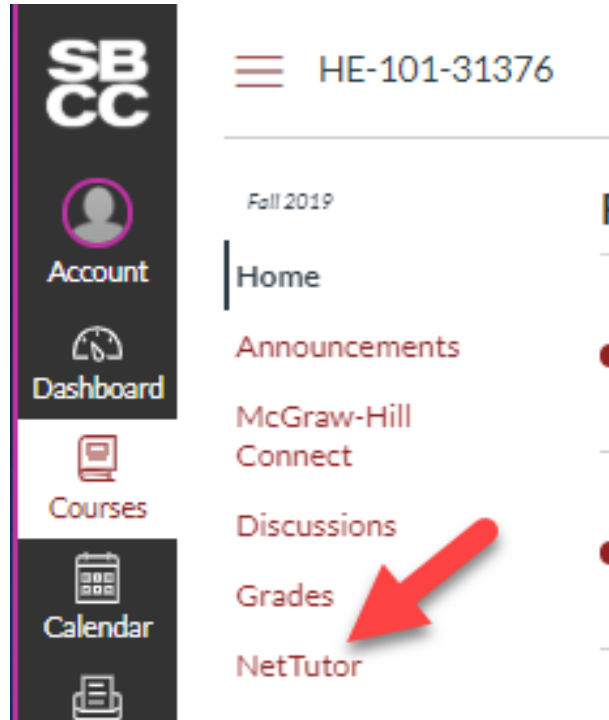
The Canvas Dashboard will display all the courses you are enrolled in. Select the course for which you want to receive tutorial support



Step 4

Step 4:

Once in the Canvas course, select “**NetTutor**” from the course menu options at the left side of the page.



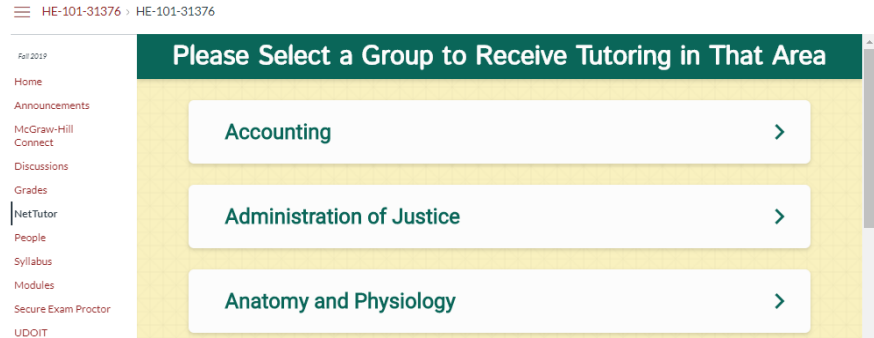
Step 5

Step 5:

A list of **Subjects** will appear.

Select a Subject to start a tutoring session for that subject.

Scroll down the page to view all available Subjects.



The screenshot shows a web interface for selecting a tutoring group. At the top, there is a dark green header with the text "Please Select a Group to Receive Tutoring in That Area". Below this header, there are three white buttons with green text and right-pointing chevrons, each representing a different subject: "Accounting", "Administration of Justice", and "Anatomy and Physiology". To the left of the main content area is a vertical navigation menu with various options: "Fall 2019", "Home", "Announcements", "McGraw-Hill Connect", "Discussions", "Grades", "NetTutor", "People", "Syllabus", "Modules", "Secure Exam Proctor", and "UDOT". At the top of the page, there is a breadcrumb trail: "HE-101-31376 > HE-101-31376".

Step 6

Step 6:

After choosing a **Subject**, a list of types of tutoring options will appear:

The screenshot shows a mobile application interface for a tutoring service. At the top, a dark green header contains a back arrow, the text "Welcome, Karen!", and two links: "Drop-In Tutoring Hours" and "Customer Support". Below the header is a green bar with the text "Administration of Justice". The main content area has a light yellow background and contains four dark green cards, each with a white text box below it:

- Drop In and Meet with a Live Tutor**: Includes an icon of two people and a speech bubble. The text box says "Wait for your turn to meet with a live tutor."
- Drop off a Paper**: Includes an icon of a document and a hand. The text box says "Upload your paper and get feedback from a Writing tutor."
- Drop off a Question**: Includes an icon of a question mark and a hand. The text box says "Drop your question off here."
- Your Administration of Justice Locker**: Includes an icon of a locker and a hand. The text box says "Watch videos of your previous sessions, pick up your reviewed papers, and review feedback on your dropped-off questions."

Description of Tutoring Options

Meet with a Tutor in a Live Session – This will take you to a live tutor

Ask a Tutor a Question – This will allow you to leave a question with a tutor, then you will receive an answer through an email at a later time

Your Live Tutor Locker – This will allow you to look back at previous sessions you had with NetTutor

Drop off Your Paper for Review – This option comes up if you choose from the topics the “Online Writing Lab” topic. Get help with your papers and essays (takes about 48 hours for a review to be returned to you)

Step 7

Step 7:

After choosing a tutoring option, you will see a screen that tells your estimated wait time.

The screenshot shows the NetTutor interface. On the left is a navigation menu with items like Home, Announcements, McGraw-Hill Connect, Discussions, Grades, NetTutor, People, Syllabus, Modules, Secure Exam Proctor, UDOIT, Student Support Services, NameCoach, Pages, Files, Outcomes, Collaborations, Conferences, Assignments, Quizzes, and Settings. The main content area has a green header that says 'Welcome to NetTutor' with an 'Exit' button. Below the header, a green banner states 'Your estimated wait time is under 5 minutes.' The main body is yellow and contains the text 'We are here to help.' followed by instructions about wait times and a section titled 'I'll drop off my question and come back later for the reply.' which includes a text input field and a green button labeled 'Exit Live Line & Drop Off My Question'. At the bottom, a blue bar says 'While you are waiting, here are some study tips you can try'.

While you wait for the tutor

You can watch a video on “**How to ask a tutor a question in NetTutor**”.

A “cowbell” sound will ring (and visual bell will display) when the tutor is ready for you.

The **Chat** window will appear and you may begin your tutoring session.

Videos

[How to use NetTutor](#)

[Uploading a paper in NetTutor](#)